

Camping Terms and Conditions

- We will be taking bookings with a non-refundable deposit. The balance will be payable on arrival for the full stay
- Check-in time will be from **9.00 am to 7.00 pm. Please ring if you are going to be later than 7.00pm. Reception hours are 9.00 am - 7.00 pm.** Pitches to be vacated by 12 noon. Only one person in reception at any one time
- We do not accept large groups - we cater for families and couples
- We do not have electric hook up points for tents and we do not allow generators
- **We cater for families and couples; we do not allow more than 3 couples in a group. No single sex groups of 4 or more**
- No unaccompanied under 18 year olds
- Please respect your fellow campers and keep noise to a minimum at all times. We reserve the right to refuse admission and expel any campers who cause a nuisance
- The speed limit on the park is 5 MPH. Highway rules apply on all areas of the park
- We allow barbeques; we provide blocks for disposable barbeques. We do NOT allow camp fires, fireworks, hard footballs or skateboards on the park
- Refunds will not be given for inclement weather or curtailment of stay
- There is a barrier at the park entrance; we do not have any overnight parking in the reception area. The entrance must not be blocked at any time
- Children must be supervised when in the toilet and shower block and in the children's play areas and opening times must be observed. Children remain the responsibility of their parents and must be accounted for at all times
- **DOGS** – We allow dogs on our Park, maximum of 2 per unit. Dogs must be kept on a lead at all times whilst on the Park – they may be let off the lead in the dog exercise areas if still under control. We ask you to pick up after your dog; dog bins are provided and must be used at all times. Dogs should not be left unattended. Dogs are not allowed in the toilet and shower block or the dish washing area.
- Please be courteous and respectful to us and fellow guests at all times
- If these procedures are not followed, you will be asked to leave the site
- The dish washing will be open
- Reception will not be offering a phone charging service
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- **No supermarket deliveries**
- If you become unwell on the park with any COVID19 symptoms, you must contact <https://www.nhs.uk/conditions/coronavirus-covid-19/> follow the guidelines and inform reception by telephone and do as instructed
- Extra care needs to be taken when using the chemical disposal points. We ask that you bring your own gloves. There will be hand sanitiser on each point. You may wish to wear face covering. These will be cleaned on a regular basis.